

*Explanation of*

**Our  
200%  
Satisfaction  
Guarantee**

**If you are not completely satisfied  
at the time you receive your inspection report,  
not only will we  
refund your inspection fee,  
we will also pay for  
another inspector  
of your choice**

*(up to the amount of our original fee, of course)*

**Our promises of excellent service to you  
are so important to us that we are willing to  
back them up 200%**

*(Notice of dissatisfaction pursuing our 200% Satisfaction Guarantee must be given within 24 hours of receiving your inspection report. However, please remember that your Free 90-Day Limited Structural and Mechanical Home Warranty offers additional meaningful coverage considerably beyond completion of your inspection and delivery of your report ☺.*